## Chris

reported via email *Sat, 19 Jul 2025* Hello,

Thank you for contacting us about this matter. We appreciate the diligence of PDC in responding to every complaint. Regarding this complaint:

- The three C3 deposits listed in the complaint were completed and filed prior to this complaint, so there is no corrective action to take.
  - The circumstance that led to those deposits being late was that the switch to depositing C3s weekly had not been entered correctly into the treasurer's calendar, and so was caught when they were preparing the C4 for the June 1 July 14 period.
- The lack of a "paid for by" language on the <u>website</u> and <u>donation page</u> has been corrected, now that it was brought to our attention.
  - There was an oversight by the website designer in not including this, and we simply didn't notice.
  - We had initially included this on the donation page, but during some page management adjustments, Anedot reset our donation page template and we missed that it wasn't included in the second, current edition.
  - While we're grateful someone pointed it out so we could fix this, it bears noting that the courtesy of a direct communication informing a campaign about something like this would be more efficient and courteous than filing a complaint to PDC as a first step.

## Regarding history mentioned:

• There was one instance of late C3 reports in March, yes, for reasons previous discussed. These were all identified and resolved prior to the complaint, and had their own separate circumstance. There was never any failure to file any C4 reports correctly, as implied.

## A note to PDC:

- The complainant does have a point about user experience and reporting in WA. Our errors were simple honest mistakes, and I'm sure this campaign is not the only one -- especially with so many smaller races and grassroot efforts out there, with inexperienced volunteers stepping in to help. There have been very helpful improvements in the reporting processes, and we thank you for those!
- We'd like to offer a little further feedback, particularly on small helpful things that could be automatic or built in to the reporting software. While all this information is findable, some steps like these could offer low-effort high-impact improvement in reporting across the state.
- We appreciate the email reminders about C4 reporting periods, and suggest including something similar for other substantial shifts in the reporting schedule, such as when C3s get shifted to a weekly cadence. While the information is available on the PDC website, a small proactive step such as this would doubtless prevent errors and subsequent time and effort on the parts of people like the complainant, PDC staff, and campaign staff as well.
- Some kind of notification in ORCA itself when something is due would be a nice feature as well. A small banner at the top of the Campaign Finance page displaying the most imminent due dates could be one approach, or flagging deposits that have been started but not fully filed perhaps.

Thank you, and please let us know if you have any questions.

Respectfully yours, VKH Team